



## Equal Opportunities Monitoring

**We need to know if everyone can easily use our Compliments and Complaints scheme. You do not have to return this form nor even complete all sections of it if you prefer not to but it will help us make improvements to the scheme if you do. Your information will be filed separately, kept strictly confidential and only used for monitoring purposes. It will have no bearing on the usage of you compliment or the investigation of your complaint.**

*Please note ethnic groups are about your colour and cultural background, not your nationality or your place of birth.*

**Are you:**  Male  Female  Transgender

**Your age:**  Under 18 years  18-24 years  25-44 years  
 45-60 years  Over 60 years

**Please tick the box if you have any of these disabilities:**

- Mobility problems  Sight impairment  
 Hearing impairment  Speech impairment  
 Learning difficulties  Mental health problems  
 Other (please give details) \_\_\_\_\_

---

*Continued overleaf*

**Which ethnic group do you belong to?**

- White - British     White - Irish     White - Other
- Mixed - White and Black Caribbean
- Mixed - White and Black African
- Mixed - White and Asian     Mixed - Other
- Asian or Asian British - Indian, Pakistani, Bangladeshi, any other Asian background
- Black or Black British - Caribbean
- Black or Black British - African
- Black or Black British - Other
- Chinese, Chinese British, any other Chinese background
- Sikh
- Gypsy or traveller

**What is your religion?**

- Christian     Muslim     Buddhist     Hindu
- Jewish     Baha'i     Quaker     None

**Do you consider yourself to be:**

- Heterosexual or straight     Gay or lesbian     Bisexual

**Thank you for your help.  
Please return this form with your  
Compliments and Complaints form or letter.**